



# ESA Service Application & Agreement

StarTouch International, LTD.  
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## PERSONAL INFORMATION:

NAME:	COUNTRY:
COMPANY:	HOME PHONE:
ADDRESS 1:	OFFICE PHONE:
ADDRESS 2:	FAX NUMBER:
CITY:	E-MAIL:
STATE & ZIP CODE:	STI ID:

## BILLING INFORMATION:

CREDIT CARD NUMBER:	BILLING ADDRESS - STREET:
EXPIRATION DATE:	CITY:
CARD HOLDERS NAME:	STATE & ZIP CODE:
CARD TYPE: <input type="checkbox"/> MasterCard <input type="checkbox"/> VISA <input type="checkbox"/> American Express	COUNTRY:
SIGNATURE:	

## CHOOSE PACKAGE:

The activation fee for ESA is \$29.95 for all plans that INCLUDE minutes.

<b>A</b> <input type="checkbox"/> \$29.95 U.S. per month, 0 Minutes + Activation Fee *	<b>E</b> <input type="checkbox"/> \$ 94.95 U.S. per month, 750 Minutes + Activation Fee
<b>B</b> <input type="checkbox"/> \$29.95 U.S. per month, 100 Minutes + Activation Fee	<b>F</b> <input type="checkbox"/> \$114.95 U.S. per month, 1000 Minutes + Activation Fee
<b>C</b> <input type="checkbox"/> \$49.95 U.S. per month, 300 Minutes + Activation Fee	<b>G</b> <input type="checkbox"/> \$159.95 U.S. per month, 1500 Minutes + Activation Fee
<b>D</b> <input type="checkbox"/> \$69.95 U.S. per month, 500 Minutes + Activation Fee	<small>* NOTE: PLAN A includes \$25.00 of prepaid usage upon initial activation. Usage billed at 9.9 cpm for the first leg and 5 cpm on connecting leg. Billed in 6 second increments after first 30 seconds. The activation fee for PLAN A is \$54.95.</small>
<input type="checkbox"/> EXTENSIONS with toll free number at an additional \$20.00 U.S. per month	<input type="checkbox"/> EXTENSIONS at an additional \$10.00 U.S. per month each

## SELECT SECURITY CODE:

Your initial SECURITY CODE will also be set as your E-MAIL PASSWORD. Enter 4-8 NUMBERS Only!

## BILLING SUMMARY SCHEDULE:

By signing this authorization, I hereby order and agree to pay for the following services, furthermore, I have read and agree to the Service Descriptions, Pricing and Billing Terms on the back of this document. (Terms of Agreement)

### Regular Monthly Billing Schedule

Activation Fee	\$ 29.95 for Plan B-G or 54.95 for Plan A
Monthly Package Fee	\$ _____
Extensions w/ Toll Free (\$20.00 U.S)	\$ _____
Extensions (\$10.00 U.S)	\$ _____
<b>TOTAL SETUP FEE:</b>	\$ _____

AUTHORIZED NAME:

SIGNATURE:

DATE:

## TERMS OF AGREEMENT

### ESA Billing and Payment Terms:

- Accounts will be billed monthly.
- Billing is collected by charging Customers credit card, debit card, or direct billing.
- Terminated ESA accounts will play a busy signal when dialed.
- Setup fees and usage purchases are nonrefundable at any time.
- Customers requesting a callback number or direct dial number will not be charged unless there is no activity during a billing cycle. (*\$5.00 monthly fee for numbers with no activity*)
- ESA Extensions with a toll free number will be charged an additional \$10.00 monthly. (*Total \$20.00*)
- Excess package minutes are charged at a 0.15 cpm rate. (all plans)
- International calls are not included in the package minutes. Customers are charged for international calls based on our international rate schedule.
- To make or receive international calls, please call ESA customer service at 1-888-842-9618 to have this feature enabled.
- Customers account will be established with a credit limit of \$25.00 to allow for minutes usage beyond the package minutes. Customers may prepay usage if usage is anticipated to exceed monthly credit limit
- Prepaid usage is not refundable

All amounts due with respect to this agreement including any sales, use, value added or similar taxes, fees and charges, which are imposed upon the service to be provided pursuant to this agreement, will be invoiced by StarTouch International, Ltd. , (herein the Company) and will be payable by Customer via credit card, or debit card transaction. Any administrative or setup fees are billed immediately. Monthly service fees are advance billed at the beginning of Customer's assigned billing cycle, usage and access charges are prepaid by the subscriber as described in the "Billing and Payment Terms". Company will bill the Customer's credit card and make available a complete billing summary via Customer's ESA system and/or on Customer's World Wide Web ESA account.

Company agrees to sell to Customer and Customer agrees to purchase from Company voice messaging, fax messaging, call processing and related services according to the terms and conditions of this agreement. Company agrees to use its best efforts to accurately transmit all voice and fax messages.

Customer understands and accepts that ESA capabilities are not to be used to broadcast unsolicited faxes, emails, or voice messages, or for any purpose that violates federal, state, or local laws or regulations.

Customer acknowledges voice messaging services and fax messaging services are of such a nature that voice messages and fax messages may be lost for many reasons other than by reason of negligence of Company including but not limited to, dialing errors, power failures, malfunctioning of wire line and wireless communication networks and electrical interference. Customer agrees Company shall not be liable for lost profits or exemplary, special, incidental, consequential or punitive damages which arise directly or indirectly out of use, lack of use, unavailability or malfunction of the services, whether such damages are asserted in an action brought in contract, in tort or pursuant to other theory. Customer agrees to use the services only in accordance with applicable law.

Customer further understands and agrees to be responsible only for services rendered by Company up until the end of the agreement that the Company receives, in writing from Customer, (via Certified or Registered mail), Customers written desire to cancel services. All written cancellation letters must bear the signature of the Customer before ESA service is terminated. Customer may receive full refund minus any package minutes used if cancellation occurs within three (3) Business days of ESA account activation.